CityU Mobile ID User Guide

I. CityU Mobile ID Registration

Prerequisites:

- 1. Make sure you have your EID credential and enabled <u>Okta Verify</u> (MFA) successfully.
- Install <u>CityU Mobile App</u> on your device. The CityU Mobile ID is tied in with the CityU Mobile App.





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Press CityU Mobile ID Registration.



Press Registration Now.

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÷	CityU Mobile ID Registration
Loc	al Authentication Required
Your I authe as Fa users	CityU Mobile ID is protected with local ntication measures (e.g. PIN or biometrics such ceID and TouchID) to ensure only authorized can access it.
To ve enabl yet, p authe	rify whether local authentication has been led, please click "Next". If you have not enabled lease click here to set up your local ntication.
	Next

4 Enable the Local Authentication measures (e.g., PIN or biometrics such as FaceID).

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← CityU Mobile ID Registration
Please confirm your particulars EID
Display Name
Department
I declare and confirm that I am the person of the above identity / information and would like to request for registration of CityU Mobile ID.
Next

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Confirm your particulars and check the box to confirm to register your CityU Mobile ID.

CityU Mobile ID Registration Cocal Authentication Required authentication measures (e.g. PIN or biometrics such as FaceID and TouchID) to ensure only authorized users can access it. To verify whether local authentication has been enabled, please click 'Next'. If you have not enabled yet, please click 'Next'. If you have not enabled authentication. Face ID	2:58
Local Authentication Required Your CityU Mobile ID is protected with local authentication measures (e.g. PIN or biometrics such as FaceID and TouchID) to ensure only authorized users can access it. To verify whether local authentication has been enabled, please click 'Next'. If you have not enabled yet, please click 'Next'. If you have not enab	← CityU Mobile ID Registration
Your CityU Mobile ID is protected with local authentication measures (e.g. FIN or biometrics such as FaceID and TouchID) to ensure only authorized users can access it. To verify whether local authentication has been enabled, please click 'Next'. If you have not enabled yet, please click here to set up your local authentication. Face ID	Local Authentication Required
To verify whether local authentication has been enabled, please click "Next". If you have not enabled yet, please click here to set up your local authentication.	Your CityU Mobile ID is protected with local authentication measures (e.g. PIN or biometrics suc as FaceID and TouchID) to ensure only authorized users can access it.
Face ID	To verify whether local authentication has been enabled, please click "Next". If you have not enabled yet, please click here to set up your local authentication.
Face ID	
Face ID	
	Face ID

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Confirm the Local Authentication has been enabled on the device.

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Cancel	auth.cityu.edu.hk	AA Č
	Cityu	
	Sign In	
CityU EID		
1		
Password		
Rememb	ber me	
	Sign In	
Need help si	gning in?	
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Provide your **EID** and **Password** to verify your identity.





8 Complete Okta MFA.

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Your **CityU Mobile ID** has been registered and tied with the device successfully.

II. Access CityU Mobile ID



1 You can access your CityU Mobile ID from the bottom of the Home screen.



3 The CityU Mobile ID represent your digital identity. Please do not capture or share the screenshot.



2 Authenticate with your Local Authentication to get the CityU Mobile ID.